



Bright Bird

General order terms for all courses:

- Cancellation of the course less than 7 days before the course start will result in the customer being charged the full course fee + expenses for already booked travel and accommodation.
- Cancellation of the course less than 14 days before the course start will result in the customer being charged 50% of the full course fee + expenses for already booked travel and accommodation.
- Cancellation of courses lasting more than 2 days less than 21 days before the course start will result in the customer being charged 25% of the full course fee + expenses for already booked travel and accommodation.
- The price assumes that a projector, screen, and suitable rooms are made available no later than 30 minutes before the start of the course and up to 15 minutes after the end of the course.
- Courses are held in Danish or English. Must be specified when ordering courses and can be changed up to 1 month before for a fee of DKK 1000.
- If courses are to be held outside normal working hours (0800-1800), there is a surcharge of DKK 1000 ex. VAT.
- Holding a course on non-contiguous islands in Denmark incurs additional costs for transportation and possibly accommodation.
- Regarding external courses; unless otherwise agreed, AV equipment (minimum projector and screen), rooms, and whiteboard/board are assumed to be provided during the course. Rooms must be available at least 60 minutes before the course and 30 minutes after the course.
- Payment terms are 30 calendar days from the invoice date

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